

Damaged and Defective Car Tracking System for Car Mark Owners

Presenter: Sabrina Knott

August 2023

Agenda



- DDCT Overview
- Permissions
- FindUs.Rail & Notifications
- Requesting DDCT Access
- DDCT Query
- Assign to Third Party
- ADV Process
- Unexpected Arrival Process
- Salvage Value Process
- DDCT/Equipment Advisory/Car Hire
- Tips and Tricks

DDCT Overview



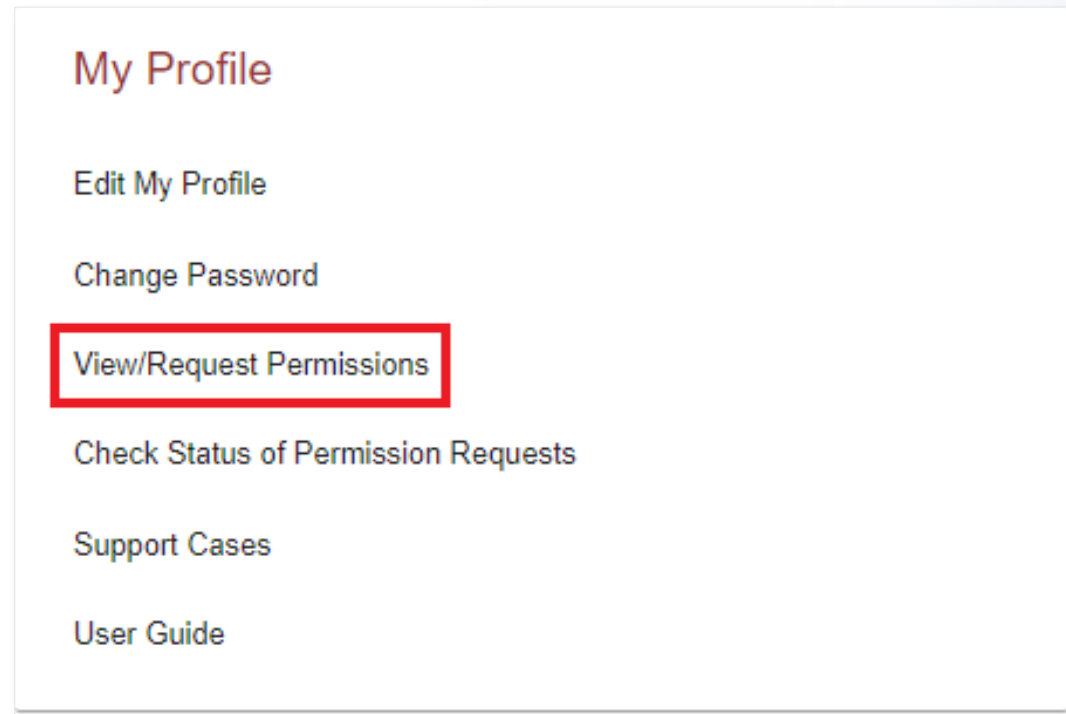
- The Damaged and Defective Car Tracking (DDCT) system first went live on January 5, 2011.
 - Developed for the electronic transmission of damaged and defective equipment
 - Replaced physical defect card placed on cars
 - Manages information flow from incident to shop release
 - Utilizes FindUs.Rail to manage participation
- DDCT supports communication between Handling Carriers (HC) and Car Mark Owners (CMO) on damages or defects per AAR Interchange Rules 1, 95 A, 96, 102, 107 and 108.
- Stand-alone defect cards can be created per AAR Interchange Rule 102.

Permissions



Role	Description
Car Owner Admin	Car Owner administrator who needs to work with all incidents. Only the Car Owner Admin has the ability to authorize Dismantle under Rule 108 and to accept/reject settlement offers for Rule 107.
Car Owner Damaged Car User	Car Owner back office users who need to work with Rule 95/107 incidents.
Car Owner Defective Car User	Car Owner back office users who need to work with Rule 1/96/108 incidents.
Car Owner RO User	Car Owner back office users who only need a read-only view.

Launch Pad: View/Request Permissions



- The User Services menu can be found on the Launch Pad. Click “View/Request Permissions.”

Request Application Access



Filter...
DDCT|

DDCT User Group Site Request
DDCT Community Site

DDCTS Request
Provides the North American Rail Industry with an centralized Repository to track/manage Damaged and Defective cars governed by AAR Interchange Rules 1, 95, 107 and 108

- You can search for DDCT using the filter at the top of the screen or scroll down and find it in the alphabetical list of applications.

Request Application Access by Role



DDCTS
Provides the North American Rail Industry with an centralized Repository to track/manage Damaged and Defective cars governed by AAR Interchange Rules 1, 108, 95 and 107

1 Select Roles ————— 2 Confirm ————— 3 Done

Car Owner Admin (MARK required)
Car Owner Administrator that manages all Incidents including approving settlement process for Rule 107 Incidents.

Name Apply to all
 Mark

Selected Mark(s)
RAIL ✕

Car Owner Damaged Car User (MARK required)
Car Owner back office users that need access and update capabilities to work with Rule 95/107 Incidents.

Name Apply to all
 Mark

Selected Mark(s) : None

Car Owner Defective Car User (MARK required)
Car Owner back office users that need access and update capabilities to work with Rule 1/96/108 Incidents.

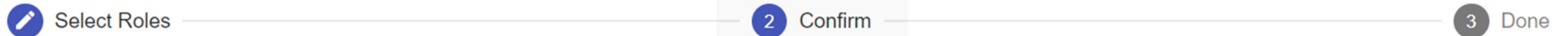
Car Owner RO User (MARK required)
Car Owner back office users that only should have read only (view) capabilities. This means the user is unable to update incidents.

Confirmation



DDCTS

Provides the North American Rail Industry with an centralized Repository to track/manage Damaged and Defective cars governed by AAR Interchange Rules 1, 95, 107 and 108



You have chosen to request following permission(s).

- Car Owner Admin for RAIL

By requesting access to an application(s), your personal information will be shared with the Company Administrator or Application Administrator for whom you have requested access. If you do not wish for this information to be sent, please cancel this operation. Otherwise, please click on Continue to submit the request.

Cancel

Back

Continue

Success!



DDCTS

Provides the North American Rail Industry with an centralized Repository to track/manage Damaged and Defective cars governed by AAR Interchange Rules 1, 95, 107 and 108



You have chosen to request following permission(s).

- Car Owner Admin for RAIL

An email has been sent to you for each request which includes the reference number assigned to that request. It may take up to 2 business days for the Administrator to respond to the request(s). If you have questions, please contact csc@railinc.com.



Request Additional Permissions

Done


Permission Request Approval Email




Railinc: Access Request Approval At 10/02/2021 09:09:49

 noreply@railinc.com
To  Roberts, Josh

Retention Policy [Inbox - Delete older than 90 days \(90 days\)](#) Expires [12/31/2021](#)

 [If there are problems with how this message is displayed, click here to view it in a web browser.](#)

 | **User Services**

Hello Josh Roberts,

The following request(s) has been approved. You may now sign in to the application to use your approved access.

Reference Number	Application	Permission	Company	Comment
285416	DDCTS	Car Owner Admin	RAIL - RAILINC CORPORATION	

If you believe that this email was sent to you in error, or have any questions/concerns, please contact the Railinc Customer Success Center by phone at 1-877-RAILINC (1-877-724-5462) or by email at csc@railinc.com

Thank you,
Railinc Customer Success Center

[Visit Railinc](#)

DDCT Utilizes Industry Applications



- DDCT interfaces with several industry applications at Railinc such as:
 - **Umler®** - used to verify equipment is registered and capture the stencil mark owner (SMOW)
 - **Industry Reference Files (IRF)** - reference files such as Standard Transportation Commodity Code (STCC) and Standard Point Location Code (SPLC)
 - **Event Repository (ER)** - used to verify HC has possession (TRAIN/EDI messages)
 - **Liability Continuity System (LCS)** - DDCT sends events related to the Car Hire process
 - **FindUs.Rail** - contact information for CMO, HC and Shop couplets to send notifications related to incidents
 - **Equipment Advisory** - displays equipment on DDCT-related Informational Notices (IN-3000, IN-3001, IN-3002, IN-3003 and IN-3004)
 - **Equipment Health Management System (EHMS)** - communicates the condition of equipment and sends alerts to the responsible parties when repairs are needed

DDCT Incident Types



Damaged Incident Carrier Responsibility

Rule 107 – Major Damage

- Car Hire Implications
- Settlements can be offered
 - Dispositions made
- Defect Cards are created

Rule 95 – Minor Damage

- Defect Cards are created

Rule 102 – Defect Card

- Stand alone Defect Card

Defective Incident Car Owner Responsibility

Rule 108 – Major Defects

- Car Hire Implications
- Dismantle can be authorized
 - Dispositions made
- Load up can be authorized

Rule 96 – Major Defects

- Dispositions made

Rule 1 – Minor Defects

- Car Hire Implications
- Dispositions made

DDCT & FindUs.Rail



- FindUs.Rail is required for DDCT to transmit notifications to the HC, CMO and Shop.
 - AAR Interchange Rule 114 mandates participation
- HCs and CMOs must list a primary contact and, if desired, a secondary contact(s) for the *Damaged Defective Car Tracking* category to receive notifications.
 - Category functions are:
 - Handling Carrier Damaged Car Management
 - Handling Carrier Defective Car Management
 - Handling Carrier ICB Management
 - Mark Owner Damaged Car Management
 - Mark Owner Defective Car Management
 - Mark Owner ICB Management
- Shops must list a contact in the *Repair Shop* category to have their shop listed in DDCT for disposition.
 - Category functions are:
 - Cleaning
 - Shop Contact (Please note that you will NOT receive emails without this capacity.)
 - Tank Car

Agenda




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- Tips and Tricks

Notification: Damaged Car Incident Created



DDCTS Notification Archive:DDCT: New Damaged Car Incident Created [Rule: 107, Equip: ██████████, EQ Group:TANK]

 notifservPRD@railinc.com
To ○ DX

[↩ Reply](#) [↩ Reply All](#) [→ Forward](#) [⋮](#)

Tue 9/7/2021 9:07 AM

A new damaged car DDCT incident (incident ID = ██████████) has been created for equipment owned by your company (equipment = ██████████ equipment group = TANK). You may click the link below to view details of the incident.

<https://ddcts.railinc.com/#/incident/edit/667693>

Please contact Railinc Customer Support at csc@railinc.com or 1-877-724-5462 if you have any other questions.

- When a Handling Carrier creates a new incident, a notification will be sent to the individual(s) listed as contacts in FindUs.Rail.

Accessing DDCT From Your Launch Pad



RAILINC | Launch Pad RAILINC CORPORATION | Sign Out

Home

My Applications

- DDCTS**
- EHMS

Railinc Notifications

Umler® Release Notification	Jul 8, 2021	▼
Equipment Advisory System Has Replaced Early Warning	Jun 29, 2021	▼
Notification for Semi-Annual Billing	Jun 11, 2021	▼
Company Administrator-Focused Umler Webinar	Jun 2, 2021	▼
Company Administrator-Focused Umler Webinar	Jun 1, 2021	▼
Railinc Releases New TransmetriQ Web Site: Now Live	May 12, 2021	▼
SSO Maintenance Notification	Apr 21, 2021	▼
Railinc FTP Maintenance Scheduled for Sunday, April 18	Apr 15, 2021	▼
Umler Release Notification	Apr 12, 2021	▼

If you do not see the notification you require, please contact the Railinc Customer Success Center by email csc@railinc.com or by phone at 877-724-5462.

My Profile

- Edit My Profile
- Change Password
- View/Request Permissions
- Check Status of Permission Requests
- Support Cases
- User Guide

Accessing the Search Function



The screenshot shows the RAILINC website interface for the Damaged and Defective Car Tracking System. At the top, there is a black header with the RAILINC logo and the page title 'Damaged and Defective Car Tracking System'. Below this is a grey navigation menu with the following items: 'Home', 'Search' (highlighted with a red box), 'Incidents' with a dropdown arrow, 'Damaged Cars' with a dropdown arrow, 'Defective Cars' with a dropdown arrow, 'Defect Cards' with a dropdown arrow, and 'Shop' with a dropdown arrow. The main content area has a white background and contains a red heading: 'Welcome to the Damaged and Defective Car Tracking System.' Below this is a section titled 'News and Updates' with a light grey background. The news item is titled 'Damaged and Defective Car Tracking (DDCT) Release' and contains the text: 'Railinc is pleased to announce the newest release of the Damaged and Defective Car Tracking (DDCT) system that oc'. Underneath is a sub-section titled 'DDCT Release Highlights' with the text: 'This release of DDCT includes the following enhancements to support the rail industry:'. A bulleted list follows, with one item: '• Searches will now default the start date to 1/1/2011, to include all dates'.

- Click the Search option from the grey menu bar once you've reached the DDCT homepage.

Understanding the Search Screen



Search Incident, Defect Card, and ICB Record Reset Search

Equipment ID

Include Third Party Requests

Incident ID/Defect Card ID

From Date: 01-01-2011

To Date: 08-29-2021

Search As: HC CMO Both

Rule/Defect Card/Record: [Toggle all](#)

- Rule 1
- Rule 95
- Rule 96
- Rule 107
- Rule 108
- Defect Card
- ICB Record

Status: Open Closed

Equipment Status: Note: Statuses marked with an asterisk (*) are in DDCT end state.

- [Toggle all](#)
- New
- Actual DV/Disposition Requested
- Actual DV/Disposition Provided
- Disposition Requested
- Disposition Provided
- Salvage Value Provided
- [Toggle In Progress States](#)
- Settlement Offered
- Settlement Rejected
- Handling Carrier Repair
- Car On Hand
- Intermediate Shop Complete
- [Toggle End States](#)
- Settlement Accepted*
- Car Repairs Completed*
- Dismantled*
- Removed*

ICB ID

Disposition Shop Mark

Shop Couplet SPLC

Equipment Group: All

Location SPLC

Incident Type: All

Defect Type: All

Removal Reasons: [Clear all](#)

- Autoclose - 3 loaded moves
- Autoclose - 48 months
- Expired

Reset Search

- Customize your search using any of the criteria as you see fit. The most important fields are indicated in red.

Search Results



Search Results

Incident Results

Search

Total items: 2000 | Export CSV

Clear Filters

Equipment ID ↓	Equipment Group	Incident ID	Incident Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Status	Removal Reason
RAIL90	TANK	RAIL00339543	03-27-2020	RAIL	RAIL	Rule 107	A - Body	Saint Joseph, MO	Removed*	Deleted in UMLER
RAIL90	TANK	RAIL00339544	03-27-2020	RAIL	RAIL	Rule 107	D - Derailment/Accident	Phoenix, AZ	Removed*	Deleted in UMLER
RAIL9	BOXC	RAIL00352489	12-13-2020	RAIL	RAIL	Rule 107	F - Draft System	Bing, NE	Actual DV/Disposition Requested	
RAIL9	BOXC	RAIL00352490	12-13-2020	RAIL	RAIL	Rule 107	F - Draft System	Bing, NE	Actual DV/Disposition Requested	
RAIL9	BOXC	RAIL00352492	12-13-2020	RAIL	RAIL	Rule 107	F - Draft System	Bing, NE	Actual DV/Disposition Requested	
RAIL9	BOXC	RAIL00352493	12-13-2020	RAIL	RAIL	Rule 107	F - Draft System	Bing, NE	Actual DV/Disposition Requested	
RAIL9	BOXC	RAIL00352495	12-13-2020	RAIL	RAIL	Rule 107	F - Draft System	Bing, NE	Actual DV/Disposition Requested	
RAIL9	BOXC	RAIL00352497	12-13-2020	RAIL	RAIL	Rule 107	F - Draft System	Bing, NE	Actual DV/Disposition Requested	
RAIL9	BOXC	RAIL00352498	12-13-2020	RAIL	RAIL	Rule 107	F - Draft System	Bing, NE	Actual DV/Disposition Requested	
RAIL9	BOXC	RAIL00352520	12-14-2020	RAIL	RAIL	Rule 107	F - Draft System	Bing, NE	Actual DV/Disposition Requested	

1 2 3 4 5 ... 200

10 50 100 250 500 1000

Incident Options



Disposition

Requested

Commodity/STCC Code	Load/Empty Status	Can Travel On Own Wheels?	Disposition Note	Contact Name	Contact Phone	Contact Email	User ID	Company ID	Timestamp
0113710		Y		Josh Roberts, Product Support Specialist	877.724.5462	josh.roberts@railinc.com	BSJXR02	RAIL	10-02-2021 09:20:51 ET

Provided

⚠ Disposition not provided

[← Back](#) [🏠 Done](#) [✖ Remove From Incident](#) [★ Provide Disposition](#) [👤 Assign to Third Party](#) [👁 Audit Log](#)

- The various options available to you are visible as buttons on the bottom of the Car Details screen.

Assign to Third Party



Disposition

Requested

Commodity/STCC Code	Load/Empty Status	Can Travel On Own Wheels?	Disposition Note	Contact Name	Contact Phone	Contact Email	User ID	Company ID	Timestamp
0113710		Y		Josh Roberts, Product Support Specialist	877.724.5462	josh.roberts@railinc.com	BSJXR02	RAIL	10-02-2021 09:20:51 ET

Provided

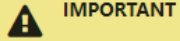
⚠ Disposition not provided

[← Back](#) [🏠 Done](#) [✖ Remove From Incident](#) [★ Provide Disposition](#) [➦ Assign to Third Party](#) [👁 Audit Log](#)

Assign to Third Party



Third Party Request



IMPORTANT

- The current car mark owner (RAIL) will remain responsible for this equipment while the request is pending.
- If third party agency is rejected by the assignee (), the current car mark owner will continue to be responsible.
- If the third party agency is accepted, responsibility will transfer from the current car mark owner (RAIL) to the assignee ().

ⓘ A third party cannot be requested without being listed in FindUs.Rail and without being a signatory to AAR rules.

Equipment

Equipment ID	Equip Group	Incident ID/Defect Card ID	Date	Handling Road	Car Mark Owner	Interchange Rule	Defect	Location	Status
RAIL101	MISC	RAIL00660703	07-26-2021	RAIL	RAIL	Rule 1	A - Body	Method, NC	Disposition Provided

Third Party Agent

Mark *

AARE



Note

3rd party request

← Back

🏠 Done

📄 Request

Assign to Third Party



Third Party Request

IMPORTANT

- The current car mark owner (RAIL) will remain responsible for this equipment while the request is pending.
- If third party agency is rejected by the assignee (AARE), the current car mark owner will continue to be responsible.
- If the third party agency is accepted, responsibility will transfer from the current car mark owner (RAIL) to the assignee (AARE).

i A third party cannot be requested without being listed in FindUs.Rail and without being a signatory to AAR rules.

Equipment

Equipment ID	Equip Group	In	Location	Status
RAIL101	MISC		Method, NC	Disposition Requested

Third Party Agent

Mark *
AARE

Note
3rd party request

IMPORTANT: Are you sure you want to request third party agency for this equipment?

Confirmation required.

No Yes

← Back Done Request

Assign to Third Party



✓ Third party agency has been requested for this equipment. Car mark owner RAIL will remain responsible while this request is pending. ✕

Third Party Request

Equipment

Equipment ID	Equip Group	Incident ID/Defect Card ID	Date	Handling Road	Car Mark Owner	Interchange Rule	Defect	Location	Status
RAIL101	MISC	RAIL00660703	07-26-2021	RAIL	RAIL	Rule 1	A - Body	Method, NC	Disposition Provided

Third Party Agent

Mark

AARE



Note

3rd party request

🏠 Done

Requesting Disposition



- Once your equipment has been added to an applicable incident, the Handling Carrier will have the option to request disposition.
- For Rule 107 incidents, the Actual Depreciated Value (ADV) is also requested by the Handling Carrier.
- One of the main tasks of a Car Mark Owner in DDCT is to provide this information to the Handling Carrier.
- There are two ways that Car Mark Owners can complete this task in the DDCT application.

Providing ADV/Disposition



RAILINC | Damaged and Defective Car Tracking System

Home Search Incidents **Damaged Cars** Defective Cars Defect Cards Shop Tools ICB

- Request Actual DV/Disposition
- Provide Actual DV/Disposition**
- Offer Settlement / Handling Carrier Repair
- Reject Actual DV
- Accept / Reject Settlement

DDCT) Release

Railinc is pleased to announce the newest release of the Damaged and Defective Car Tracking (DDCT) s

DDCT Release Highlights

This release of DDCT includes the following enhancements to support the rail industry:

- Searches will now default the start date to 1/1/2011, to include all dates

- The second way you can provide disposition is through the Damaged Cars menu option.

Pending Damaged Car Incidents



Pending Damaged Car Incidents To Provide Actual DV/Disposition

Search rail90 Use this Search field to find specific records in the result list.

Click equipment ID to provide DV/disposition

Total items: 3 Clear Filters

Equipment ID ↓	Equipment Group	Incident ID	Incident Date	Originating Road	Car Mark Owner	Interchange Rule	Location	Estimated Value	Status
RAIL909	TANK	RAIL00352520	12-14-2020	RAIL	RAIL	Rule 107	Bing, NE	EDV Unknown	Actual DV/Disposition Requested
RAIL908500	VFLT	RAIL00362063	07-13-2021	RAIL	RAIL	Rule 107	Foremost, AB	\$75,485 USD	Actual DV/Disposition Requested
RAIL900407	FLAT	RAIL00362063	07-13-2021	RAIL	RAIL	Rule 107	Foremost, AB	EDV Unknown	Actual DV/Disposition Requested

10 50 100 250 500 1000

Done

- Select the equipment for which you wish to provide disposition by clicking either the Equipment ID or Incident ID.

Providing ADV/Disposition



Settlement

Estimated Value : \$66,000 USD

Actual DV : Not Provided

Disposition

Requested

Commodity/STCC Code	Load/Empty Status	Can Travel On Own Wheels?	Disposition Note	Contact Name	Contact Phone	Contact Email	User ID	Company ID	Timestamp
0112911	L	N	Disposition is Requested	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	RAIL	12-13-2020 10:49:25 ET

Provided

⚠ Disposition not provided

← Back Done Remove From Incident Create Defect Card Provide ADV/Disposition Assign to Third Party Audit Log

- To provide disposition, click the button outlined in red.

Car Details



Car Details

Incident Information

Equipment ID: RAIL9 [Report Preview](#)
 Equipment Group: BOXC
 Incident ID: RAIL0012489
 Incident Date: 12/18/2020
 Interchange Rule: 107
 Handling Carrier: RAIL - RAILINC CORPORATION
 Incident Status: Open
 Incident Location (SPLC): Bing, NE (550014000)
 Car Mark Owner: RAIL - RAILINC CORPORATION

Handling Carrier (RAIL) Contact Information

[Redacted]
 [Redacted]
 [Redacted]
 [Redacted]

Car Mark Owner (RAIL) Contact Information

[Redacted]
 [Redacted]
 [Redacted]
 [Redacted]

Status: Actual DV/Disposition Requested

Last Shop Location (SPLC):

Rack On Car: No

Incident Type: Collision

Creation Date/Time: 12/18/2020 10:49:23 ET
 Last Modified Date/Time: 12/18/2020 10:49:25 ET

Created By: [Redacted]
 Last Modified By: [Redacted]

Defects

Defect Code	Description
F - Draft System	Overalignment

Note: Replace Door

Possession Override Note: Possession for one or more cars has been overridden by handling carrier.

Settlement

Estimated Value: \$66,000 USD

Actual DV: Not Provided

Disposition

Requested

Commodity/STCC Code	Load/Empty Status	Can Travel On Own Wheels?	Disposition Note	Contact Name	Contact Phone	Contact Email	User ID	Company ID	Timestamp
0112911	L	N	Disposition Is Requested	[Redacted]	[Redacted]	[Redacted]	[Redacted]	RAIL	12/18/2020 10:49:25 ET

Provided

Disposition not provided

← Back
Done
✖ Remove From Incident
✔ Create Defect Card
★ Provide ADV/Disposition
👤 Assign to Third Party
📄 Audit Log

Estimated DV vs. Actual DV



Settlement	
Estimated Value :	\$17,082 USD
Actual DV :	\$17,082 USD View Salvage

Providing ADV/Disposition Continued



Actual DV/Disposition * Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Estimated Value	Status
RAIL9	BOXC	RAIL00352489	12-13-2020	RAIL	Rule 107	BING, NE (550014000)	(Unavailable)	\$66,000 USD	Actual DV/Disposition Requested

Actual DV

* Actual DV: _____ USD **Calculate**

Disposition Shops

* Disposition Options: Repair At Home/Contract Shop
 Handling Carrier To Provide Shop

i If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

Final Shop	Shop ID + SPLC	Location	Note
<input type="radio"/>	_____ <input type="text"/>		
<input type="radio"/>	_____ <input type="text"/>		

Settlement Value Statement



Settlement Value Statement

Equipment Type: Car Rack **RAIL** (Owner)

With reference to your communique of 07/17/2021, file RAIL00362864 requesting AAR depreciated value of RAILB1, damaged at WAKE FOREST, NC (411613000) on 07/17/2021

Equipment built on 05-1970 rebuilt on _____, weighing 60,300 lbs.

A - Original Cost:

B - Cost Factor, for year built:

C - Cost Factor, for year prior to damage 2018:

D - Base Reproduction Value (A * C / B)

Type	Date	Description	Cost	
Please Select...				Add

E - Reproduction Value (Additions and Betterments)

F - Total Reproduction Value (D + E)

G - Less Car Depreciation: Years: Months: at: % =

H - Less Capitalized Betterments Depreciation: (rate of the car):

I - Less Exhibit V Depreciation:

Settlement Value Statement Continued



Settlement Value Statement

Equipment Type: Car Rack RAIL (Owner)

With reference to your communique of 07/17/2021, file RAIL00362864 requesting AAR depreciated value of RAILB1 damaged at WAKE FOREST, NC (411613000) on 07/17/2021.

Equipment built on 05-1970 rebuilt on _____, weighing 60,300 lbs.

A - Original Cost:

B - Cost Factor, for year built:

C - Cost Factor, for year prior to damage 2018:

D - Base Reproduction Value (A * C / B)

Type	Date	Description	Cost	
Please Select...				Add
GNRL	07/11/2021	General A&B	\$12,000.00	Remove

E - Reproduction Value (Additions and Betterments)

F - Total Reproduction Value (D + E)

G - Less Car Depreciation: Years: Months: at: % =

H - Less Capitalized Betterments Depreciation: (rate of the car):

Additions & Betterments affect AAR depreciated value

Salvage Value Worksheet



Settlement Value Statement

Salvage Value Worksheet

Umler Tare Weight

Non-Metallic Weight Estimated Salvage Weight

	Enter Weight	US Credit Rate	Credit Value
Aluminum	<input type="text" value="20100"/>	<input type="text" value="0.49"/>	<input type="text" value="\$9,849.00"/>
Stainless Steel	<input type="text" value="20100"/>	<input type="text" value="0.44"/>	<input type="text" value="\$8,844.00"/>
Standard Steel	<input type="text" value="20100"/>	<input type="text" value="0.18"/>	<input type="text" value="\$3,618.00"/>

Total Salvage Weight

Total Salvage Value

- Enter the approximate weights of materials into the fields outlined in red.

Finalizing the Settlement Value Statement



Settlement Value Statement

Depreciated Value Method:

<input checked="" type="radio"/> Depreciated Value	\$10,000.00
<input type="radio"/> Salvage	\$22,200.00
<input type="radio"/> Salvage+20%	\$26,640.00

Back Cancel **Apply**

- Select any of the three radio buttons, then click “Apply” to continue.

Override ADV



Actual DV/Disposition * Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Estimated Value	Status
RAIL900301	BOXC	RAIL00362063	07-13-2021	RAIL	Rule 107	FOREMOST, AB (080058000)	(Unavailable)	\$10,000 USD	Actual DV/Disposition Requested

Actual DV

* Actual DV: USD **Override ADV** Actual Depreciated Value

Reason for Override *

Disposition Shops

* Disposition Options: Repair At Home/Contract Shop
 Handling Carrier To Provide Shop

! If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

Final Shop	Shop ID + SPLC	Location	Note
<input type="radio"/>	<input type="text"/> <input type="text"/> <input type="button" value="Q"/>	<input type="text"/>	<input type="text"/>
<input type="radio"/>	<input type="text"/> <input type="text"/> <input type="button" value="Q"/>	<input type="text"/>	<input type="text"/>

Shop ID + SPLC



Actual DV/Disposition * Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Estimated Value	Status
RAIL900301	BOXC	RAIL00362063	07-13-2021	RAIL	Rule 107	FOREMOST, AB (080058000)	(Unavailable)	\$10,000 USD	Actual DV/Disposition Requested

Actual DV

* Actual DV: Override ADV Actual Depreciated Value

Disposition Shops

* Disposition Options: Repair At Home/Contract Shop
 Handling Carrier To Provide Shop

i If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

Final Shop	Shop ID + SPLC	Location	Note
<input type="radio"/>	<input type="text" value=""/> <input type="text" value=""/> <input type="button" value="Q"/>		
<input type="radio"/>	<input type="text" value=""/> <input type="text" value=""/> <input type="button" value="Q"/>		

Shop Couplet Search



Shop Couplet Search

- Shop couplet data is derived from FindUsRail contact information.
- At least one field must be specified.
- SPLC must be complete 9-digit, if specified.
- Minimum characters required for fields: Company ID: 1, Company Name: 3, Location Name: 3
- Company ID, Company Name, and Location Name support wildcard (*) search. (Example: Joh* = John, Johnson; *ohn = John, *oh* = John, Johnson)

Company ID
RAIL

Company Name

Category

Location Name

SPLC

State/Province

Reset Search

Number of Shop(s): 1 Clear Filters

	Company ID	Company Name	SPLC	Category	Location Name	St./Prov.
<input type="radio"/>	RAIL	RAILINC CORPORATION Capabilities: - Capacity Status: [REDACTED]	411657000	REPAIRSHOP	CARY	NC

Cancel Select

- Enter your search criteria and click the “Search” button to query Shops listed in FindUs.Rail.

Actual DV/Disposition



Actual DV/Disposition * Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Estimated Value	Status
RAIL900301	BOXC	RAIL00362063	07-13-2021	RAIL	Rule 107	FOREMOST, AB (080058000)	(Unavailable)	\$10,000 USD	Actual DV/Disposition Requested

Actual DV

* Actual DV: Override ADV Actual Depreciated Value

Disposition Shops

* Disposition Options: Repair At Home/Contract Shop
 Handling Carrier To Provide Shop

i If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

Final Shop	Shop ID + SPLC	Location	Note
<input checked="" type="radio"/>	RAIL 411657000 <input type="text"/>	CARY, NC <input type="text"/>	<input type="text"/>
<input type="radio"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Confirmation



Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Estimated Value	Status
RAIL900301	BOXC	RAIL00669900	07-13-2021	RAIL	Rule 107	FOREMOST, AB (080058000)	(Unavailable)	\$9,480 USD	Actual DV/Disposition Requested

Actual DV

* Actual DV: \$10,096.00 USD Calculate Override ADV Actual Depreciated Value

Disposition Shops

* Disposition Opti

Handling Carrier To Provide Shop

i If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

Final Shop	Shop ID + SPLC	Location	Note
<input checked="" type="radio"/>	RAIL 411657000	CARY, NC	
<input type="radio"/>			

✕ Cancel ➔ Continue

Are you sure you want to provide actual DV/disposition to the incident handling carrier? ✕

Confirmation required.

No Yes

- A confirmation message will appear. Click “Yes” to proceed.

Success!



✓ Your submission of actual DV/disposition for following car has been sent to the incident handling carrier. ✕

Actual DV/Disposition * Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Estimated Value	Status
RAIL900301	BOXC	RAIL00362063	07-13-2021	RAIL	Rule 107	FOREMOST, AB (080058000)	(Unavailable)	\$10,000 USD	Actual DV/Disposition Provided

Actual DV

* Actual DV: Override ADV Actual Depreciated Value

Disposition Shops

* Disposition Options: Repair At Home/Contract Shop
 Handling Carrier To Provide Shop

📌 If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

Final Shop	Shop ID + SPLC	Location	Note
<input checked="" type="radio"/>	RAIL 411657000 🔍	CARY, NC	
<input type="radio"/>	🔍		

Agenda



- DDCT Overview
- Permissions
- FindUs.Rail & Notifications
- Requesting DDCT Access
- DDCT Query
- Assign to Third Party
- ADV Process
- **Unexpected Arrival Process**
- Salvage Value Process
- DDCT/Early Warning/Car Hire
- Tips and Tricks

The Unexpected Arrival Process



TST: DDCT: Unexpected Arrival at Shop [Equip: RAIL008000]



notifserv@railinc.com

To ○ Roberts, Josh



Sun 8/29/2021 10:24 AM

A Shop (shop mark = RAIL, SPLC = 080064000, location = LEGEND, AB) has attempted to report On Hand equipment owned by your company (equipment = RAIL008000). According to DDCT system records, this equipment has not been dispositioned to this shop. If you would like for this shop to have access to DDCT records and report repairs for this equipment, you must mark the car on hand at this shop as the Car Owner. You may click the link below to mark this car on hand.

<https://ddcts.tst.railinc.com/#/shop/report-car-on-hand>

Please contact Railinc Customer Support at csc@railinc.com or 1-877-724-5462 if you have any other questions.

- If a shop has received your car unexpectedly and attempted to report it on hand, the FindUs.Rail DDCT contact will receive a notification.

Report Car On Hand



Report Car On Hand

You have "Shop" and "Car Mark Owner" roles for RAIL. Specify the role that will govern reporting cars on hand.

Role:

Shop Car Mark Owner

Required

Shop:

RAIL

401248000



Equipment:

RAIL1011

NOTE: Reporting car on hand may send a notification to the car owner that you have possession of the equipment.

← Back

Done

Continue →

- Clicking the link in the notification will bring you to the Report Car On Hand page. Enter the required information and click "Continue."

Confirm Equipment On Hand



Confirm Car On Hand

Shop: RAIL-411657000 - CARY, NC

Total items: 1 [Clear Filters](#)

Equipment ID ↑	Equipment Group	Incident ID/Defect Card ID	Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Status
RAIL1011	TANK	RAIL00326855	01-02-2019	RAIL	RAIL	Rule 107	D - Derailment/Accident	Cary, NC	Actual DV/Disposition Provided

10 50 100 250 500 1000

No longer sending to original dispositioned shop?

[← Back](#)

[Report car on hand](#)

Confirmation Window



Confirm Car On Hand

Shop: RAIL-411657000 - CARY, NC

Total items: 1 [Clear Filters](#)

Equipment ID ↑	Equipment Group	Incident ID/Defect Card ID	Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Status
RAIL101	MISC	RAIL0066990					A - Body	Cary, NC	Car On Hand

IMPORTANT: Are you sure you want to report the equipment on hand? ×

Confirmation required.

No longer sending to original dispositioned shop?

[← Back](#) [Report car on hand](#)

- A confirmation window will appear. Click “Yes” to continue.

Success!



✔ Equipment successfully reported on hand. ✕

Confirm Car On Hand

Shop: RAIL-411657000 - CARY, NC

Total items: 1 ✕ Clear Filters

Equipment ID ↑	Equipment Group	Incident ID/Defect Card ID	Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Status
RAIL1011	TANK	RAIL00349215	09-10-2020	RAIL	RAIL	Rule 107	A - Body	Cary, NC	Car On Hand

10 50 100 250 500 1000

No longer sending to original dispositioned shop?

Done

Agenda



- DDCT Overview
- Permissions
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- ADV Process
- Unexpected Arrival Process
- **Salvage Value Process**
- DDCT/Early Warning/Car Hire
- Tips and Tricks

The Salvage Value Process



RAILINC | Damaged and Defective Car Tracking System

Home Search Incidents ▾ Damaged Cars ▾ Defective Cars ▾ Defect Cards ▾ Shop ▾

Welcome to the Damaged and Defective C

News and Updates

Damaged and Defective Car Tracking (DDCT) Release

Railinc is pleased to announce the newest release of the Damaged and Defective Car Tracking (DDCT) system that occurred

DDCT Release Highlights

This release of DDCT includes the following enhancements to support the rail industry:

- Searches will now default the start date to 1/1/2011, to include all dates

- To begin the Salvage Value Process, click the Defective Cars tab and select “Provide Disposition” from the drop-down menu.

Pending Defective Car Incidents



Pending Defective Car Incidents to Provide Disposition

Search
rail81 Use this Search field to find specific records in the result list.

Click equipment ID to provide disposition Total items: 2 Clear Filters

Equipment ID ↑	Equipment Group	Incident ID	Incident Date	Originating Road	Car Mark Owner	Interchange Rule	Status
RAIL81	BOXC	RAIL00662764	08-17-2021	RAIL	RAIL	Rule 108	Disposition Requested
RAIL81	BOXC	RAIL00663424	08-23-2021	RAIL	RAIL	Rule 1	Disposition Requested

10 50 100 250 500 1000

Done

- Search for the incident by entering the equipment ID into the search field. Click the hyperlinked equipment ID or Incident ID of the incident you wish to view.

Provide Defective Car Disposition



Provide Defective Car Disposition * Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Status
RAIL81	BOXC	RAIL00662764	08-17-2021	RAIL	Rule 108	WENDELL, NC (411638000)	(Unavailable)	Disposition Requested

Disposition Shops

* Disposition Options:

Repair At Home/Contract Shop
 Handling Carrier To Provide Shop

* Authorize Loading The Car On Transport Equipment: _____

i If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

Final Shop	Shop ID + SPLC	Location	Note
<input type="radio"/>	_____ <input type="text"/>	_____ <input type="text"/>	_____ <input type="text"/>
<input type="radio"/>	_____ <input type="text"/>	_____ <input type="text"/>	_____ <input type="text"/>

Car Details



Car Details

Incident Information

Equipment ID : RAILB1

Equipment Group : BOXC

Incident ID : [RAIL00662764](#)

Incident Date : 08-17-2021

Interchange Rule : 10B

Handling Carrier : RAIL - RAILINC CORPORATION

Incident Status : Open

Incident Location (SPLC) : Wendell, NC (411688000)

Car Mark Owner : RAIL - RAILINC CORPORATION

[Report Preview](#)

Handling Carrier (RAIL) Contact Information

[Redacted]
 [Redacted]
 [Redacted]
 [Redacted]

Car Mark Owner (RAIL) Contact Information

[Redacted]
 [Redacted]
 [Redacted]
 [Redacted]

Status : Disposition Requested

Last Shop Location (SPLC) :

Rack On Car : No

Incident Type :

Creation Date/Time : 08-17-2021 20:01:15 ET

Last Modified Date/Time : 08-17-2021 20:01:15 ET

Created By : BSJXR02

Last Modified By : BSJXR02

Defects

Defect Code	Description
A - Body	

Note : note

Possession Override Note : Possession for one or more cars has been overridden by handling carrier.

Disposition

Requested

Commodity/STCC Code	Load/Empty Status	Requires Transfer of Lading	Can Travel On Own Wheels?	Disposition Note	Contact Name	Contact Phone	Contact Email	User ID	Company ID	Timestamp
0113710		N	Y		Josh Roberts, Product Support Specialist	877.724.5462	joshroberts@railinc.com	BSJXR02	RAIL	08-17-2021 20:01:15 ET

Provided

Disposition not provided

← Back
Done
✖ Remove From Incident
▼ Create Defect Card
★ Provide Disposition
● Provide Salvage Value
↔ Assign to Third Party
🔍 Audit Log

Provide Salvage Value



Disposition

Requested

Commodity/STCC Code	Load/Empty Status	Requires Transfer of Lading	Can Travel On Own Wheels?	Disposition Note	Contact Name	Contact Phone	Contact Email	User ID	Company ID	Timestamp
0113710		N	Y		Josh Roberts, Product Support Specialist	877.724.5462	josh.roberts@railinc.com	BSJXR02	RAIL	08-17-2021 20:01:15 ET

Provided

⚠ Disposition not provided

← Back Done Remove From Incident Create Defect Card Provide Disposition **Provide Salvage Value** Assign to Third Party Audit Log

- From the Car Details page, click the “Provide Salvage Value” button.

Provide Salvage Value



Provide Salvage Value

* Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Status
RAIL81	BOXC	RAIL00662764	08-17-2021	RAIL	Rule 108	WENDELL, NC (411638000)	(Unavailable)	Disposition Requested

Salvage Value Calculation

Salvage Value USD

Dismantling Cost USD

Max Credit Value USD

Salvage Value Worksheet



SALVAGE VALUE WORKSHEET

Equipment Type: Car Rack **RAIL** (Owner)

With reference to DDCT Incident **RAIL00662764** request of AAR Salvage Value for **RAILB1**, identified at **WENDELL, NC (411638000)** on **08/17/2021**

Umler Light Weight: lbs. Non-Metallic Weight: lbs. Estimated Metallic Weight: lbs.

	Enter Weight	US Credit Rate	Credit Value
Aluminum	<input type="text" value="0"/>	0.49	<input type="text" value="\$0.00"/>
Stainless Steel	<input type="text" value="0"/>	0.44	<input type="text" value="\$0.00"/>
Standard Steel	<input type="text" value="0"/>	0.18	<input type="text" value="\$0.00"/>
TOTAL Salvage Weight	<input type="text" value="0.00"/>	TOTAL Salvage Value	<input type="text" value="\$0.00"/>

A - Salvage Value of Dismantled Car (Total Credit Value)

B - Dismantling Cost (Gross tons (Light Wt. in lbs. [60300] / 2240) X Value of job code 4489 [\$226.21])

C - Max Credit Value (A-B)

⚠ WARNING: Total Salvage Weight does not equal the Estimated Metallic Weight (Umler provided light weight minus non-metallic weight).

📌 Note: All job code rates are calculated from fourth quarter of 2021 Price Master as of the date of incident 08/17/2021.

Provide Salvage Value



Provide Salvage Value

* Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Status
RAIL81	BOXC	RAIL00669902	08-17-2021	RAIL	Rule 108	WENDELL, NC (411638000)	(Unavailable)	Disposition Requested

Salvage Value Calculation

Salvage Value
\$31,017.00 USD Override Salvage Value

Dismantling Cost
\$6,392.45 USD

Max Credit Value
\$24,624.55 USD

✕ Cancel

➔ Continue

- Once you have confirmed that the amounts are correct, click “Continue.”

Salvage Value Confirmation



Provide Salvage Value

Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Status
RAIL81	BOXC	RAIL00669902	08-17-2021	RAIL	Rule 108	WENDELL, NC (411638000)	(Unavailable)	Disposition Requested

Salvage Value Calculation

Salvage Value	USD
\$31,017.00	
Dismantling Cost	USD
\$6,392.45	
Max Credit Value	USD
\$24,624.55	

Are you sure you want to provide salvage value? ✕

Confirmation required.

No **Yes**

✕ Cancel

➔ Continue

Success!



✔ Your submission of Salvage Value for the following car has been provided successfully. ✕

Provide Salvage Value

✕ Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Status
RAIL81	BOXC	RAIL00669902	08-17-2021	RAIL	Rule 108	WENDELL, NC (411638000)	(Unavailable)	Salvage Value Provided

Salvage Value Calculation

Salvage Value
\$31,017.00 USD Calculate Override Salvage Value

Dismantling Cost
\$6,392.45 USD

Max Credit Value
\$24,624.55 USD

🏠 Done

Agenda



- DDCT Overview
- Permissions
- FindUs.Rail & Notifications
- Requesting DDCT Access
- DDCT Query
- Assign to Third Party
- ADV Process
- Unexpected Arrival Process
- Salvage Value Process
- **DDCT/Equipment Advisory/Car Hire**
- **Tips and Tricks**

Search Results

Incident Results

Search

Total items: 1 | [Export CSV](#)

[Clear Filters](#)

Equipment ID ↑	Equipment Group	Incident ID	Incident Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Status	Removal Reason
RAIL101	MISC	RAIL00660107	07-22-2021	RAIL	RAIL	Rule 108	A - Body	Wake Forest, NC	Disposition Provided	

Equipment Advisory

Query Equipment

Search Criteria

Search Results

Max Number of Results

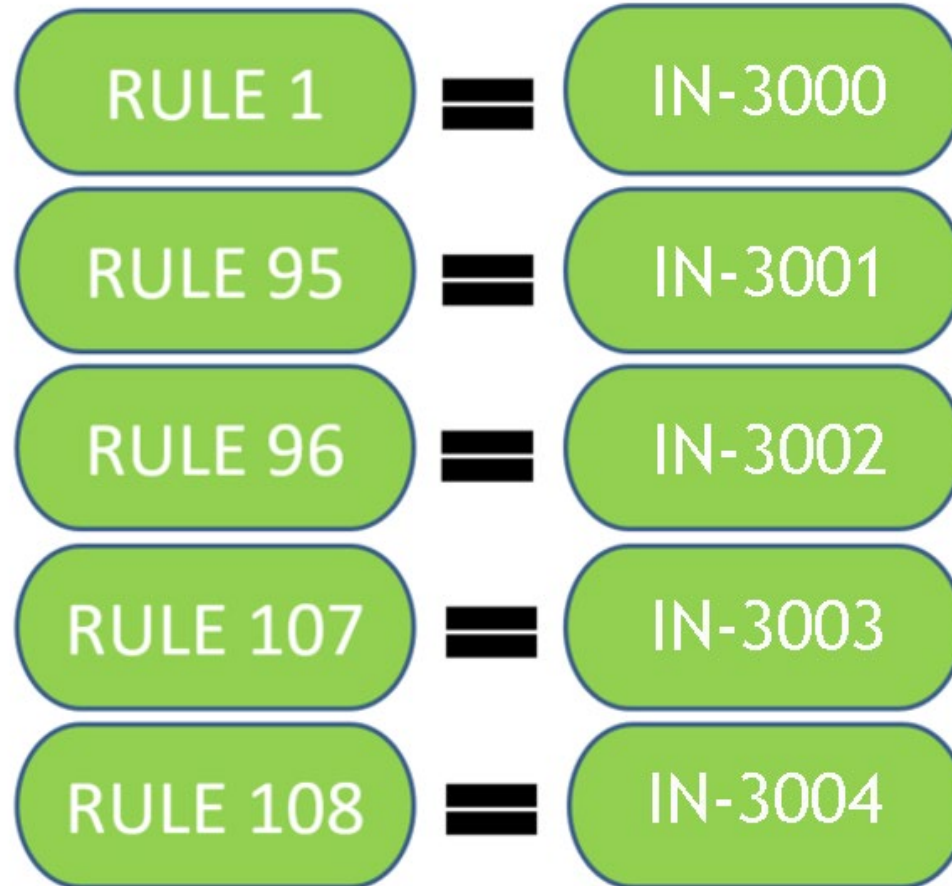
[REPORT INSPECTION](#)

[EXPORT TO CSV](#)

[REFRESH](#)

Equipment ID ↑	Advisory ID	Mark Ow...	UmlerOw...	Lessee	Mech De...	Equip Sta...	Assign Date	EIN
<input type="checkbox"/> RAIL000000101	IN-3004	RAIL	RAIL		NE	P	2021-07-22	0010499017

Rules and Corresponding Informational Notices

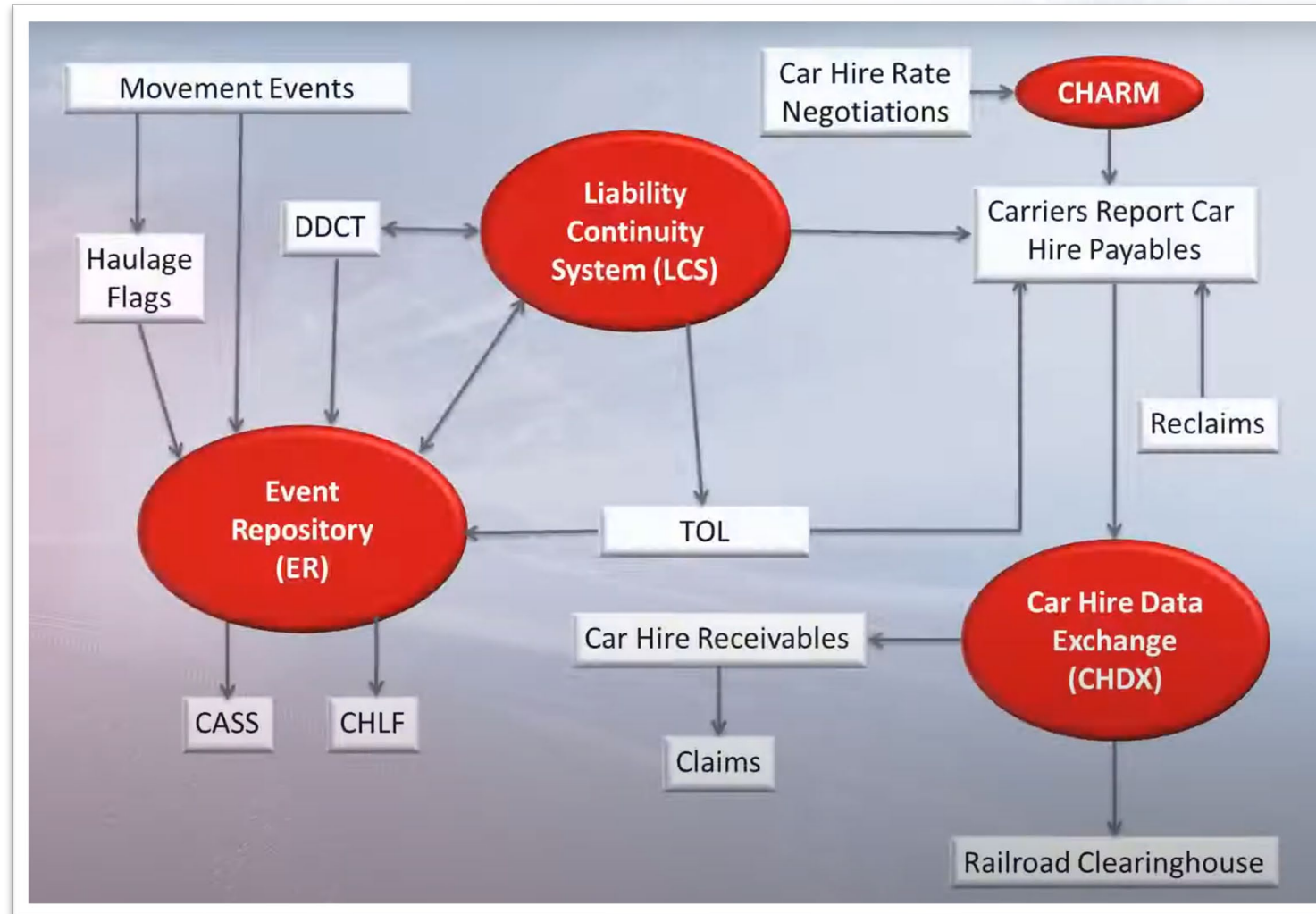


DDCT and Car Hire



- DDCT incidents affect how Car Hire is determined for a piece of equipment.
- When an incident is created, the Liability Continuity System (LCS) turns off and DDCT LCS turns on and starts evaluating the equipment.
- LCS—Liability Continuity System. A system that uses industry-approved rules to assess interchange and car movement events reported by carriers to determine car hire liability. LCS provides data to end users via the TRAINII system (TRAIN 61, 62, 63 and 69).
- LCS is determined by, and changes based on, the incident rule number and the current status of the incident.

DDCT and Car Hire



DDCT and Car Hire



Key	
Code	Description
DC	Damaging Carrier
HC	Handling Carrier
IC	Intermediate Carrier
DSP7	Car Owner DV/DISPO Rule 107
DVR7	Car Owner Rule 107
DSP8	Car Owner DV/DISPO Rule 108
DVR8	Car Owner Rule 108
SHP7	Equipment at Shop Rule 107
SHP8	Equipment at Shop Rule 108

DDCT and Car Hire



Search Result (101 results in 3.053 seconds) [Legend](#) [Download](#)

Event	Event Time ^	From Road	To Road	Posting Road	Liabile Road	Location
<input type="text" value="Filter Event"/>		<input type="text" value="Filter From Roa"/>	<input type="text" value="Filter To Roa"/>	<input type="text" value="Filter Posting Road"/>	<input type="text" value="Filter Liabile Road"/>	
ARIL	10/04/2020 21:49	BNSF		BNSF	BNSF	TN, MEMPHIS
ICHD	10/07/2020 00:25	DSP8	BNSF	AARG	BNSF	TN, MEMPHIS
ICHR	10/07/2020 00:26	BNSF	CSXT	CSXT	CSXT	TN, MEMPHIS
STOP	10/07/2020 00:26	AARL		AARG	AARL	TN, MEMPHIS
ICHD	10/07/2020 00:27	CSXT	DSP8	AARG	DSP8	TN, MEMPHIS
DFLC	10/07/2020 04:00	BNSF		BNSF	BNSF	TN, MEMPHIS
ARIL	10/07/2020 04:01	BNSF		BNSF	BNSF	TN, MEMPHIS

Tips & Tricks: Utilizing the Search Screen



Search Incident, Defect Card, and ICB Record Reset Search

Equipment ID

Include Third Party Requests

Incident ID/Defect Card ID

From Date: 01-01-2011

To Date: 08-29-2021

Search As: HC CMO Both

Rule/Defect Card/Record: [Toggle all](#)

<input checked="" type="checkbox"/> Rule 1	<input checked="" type="checkbox"/> Rule 95
<input checked="" type="checkbox"/> Rule 96	<input checked="" type="checkbox"/> Rule 107
<input checked="" type="checkbox"/> Rule 108	<input checked="" type="checkbox"/> Defect Card
<input checked="" type="checkbox"/> ICB Record	

Status: Open Closed

ICB ID

Disposition Shop Mark

Shop Couplet SPLC

Equipment Group: All

Location SPLC

Incident Type: All

Defect Type: All

Removal Reasons: [Clear all](#)

Autoclose - 3 loaded moves
Autoclose - 48 months
Expired

Equipment Status: Note: Statuses marked with an asterisk (*) are in DDCT end state.

Toggle all	Toggle In Progress States	Toggle End States
<input checked="" type="checkbox"/> New	<input checked="" type="checkbox"/> Settlement Offered	<input checked="" type="checkbox"/> Settlement Accepted*
<input checked="" type="checkbox"/> Actual DV/Disposition Requested	<input checked="" type="checkbox"/> Settlement Rejected	<input checked="" type="checkbox"/> Car Repairs Completed*
<input checked="" type="checkbox"/> Actual DV/Disposition Provided	<input checked="" type="checkbox"/> Handling Carrier Repair	<input checked="" type="checkbox"/> Dismantled*
<input checked="" type="checkbox"/> Disposition Requested	<input checked="" type="checkbox"/> Car On Hand	<input checked="" type="checkbox"/> Removed*
<input checked="" type="checkbox"/> Disposition Provided	<input checked="" type="checkbox"/> Intermediate Shop Complete	
<input checked="" type="checkbox"/> Salvage Value Provided		

Reset Search

Documentation Tab



A screenshot of the RAILINC website's navigation bar and main content area. The navigation bar is dark grey with white text for the RAILINC logo and the page title 'Damaged and Defective Car Tracking System'. Below the logo, a series of menu items are listed: Home, Search, Incidents, Damaged Cars, Defective Cars, Defect Cards, Shop, Tools, ICB, Admin, Documentation, and IT. The 'Documentation' menu item is highlighted with a red box, and its dropdown menu is open, showing three options: Task Demos, Webinars, and User Guide. The main content area below the navigation bar features a red heading 'Welcome to the Damaged and Defective Car Tracking System.', a 'News and Updates' section, and a news item titled 'Damaged and Defective Car Tracking (DDCT) Release' with a sub-heading 'DDCT Release Highlights' and a bulleted list of enhancements.

- Clicking the Documentation option from the menu bar will populate a drop-down menu with links to helpful documentation including DDCT task demos, webinars and the DDCT User Guide.

Reference Guides for DDCT



- The AAR Office and Field Manuals can assist users in understanding AAR rules that govern DDCT.
 - The Field Manual contains complete information on:
 - Rule 1, 95A, 96 and 108
 - The Office Manual contains complete information on:
 - Rule 107
 - Both the Field and Office Manual contain information on:
 - Rule 102
- DDCT industry participation and information is in AAR Interchange Rule 115 (Office Manual).
- FindUs.Rail contact information is required for DDCT per AAR Interchange Rule 114 (Office Manual).

Railinc.com Product Training



The screenshot shows the Railinc website's navigation menu. The 'Products & Services' link is highlighted with a red rectangular box. Other menu items include 'Resources', 'Support', 'About Railinc', and 'Careers'. Below the navigation menu, a breadcrumb trail reads: 'Home > Products & Services > Damaged and Defective Car Tracking'.

Damaged and Defective Car Tracking

Users of Damaged and Defective Car Tracking (DDCT) can easily update, retrieve, and share information in a timely manner. DDCT interfaces with many of Railinc's products for a near-seamless experience that facilitates better equipment management, improved rail safety, and reduced administrative costs.

Damaged cars are handled in accordance with AAR Interchange Rule 107, and defective cars are handled in accordance with AAR Interchange Rules 1, 96, and 108. AAR Interchange Rule 95 is used for any damaged equipment that can be returned to service.

Demos and webinars below provide overviews of the most recent DDCT updates.

Useful Links



- [DDCT User Guide](#)
 - [DDCT User Guide](#) (Spanish version)
 - [DDCT General FAQs](#)
 - [DDCT Car Owner FAQs](#)
 - [DDCT Car Hire/LCS FAQs](#)
 - [AAR Rule 107 Examples](#)
-
- These documents can be found on www.railinc.com

Railinc Keeps You Moving.

Sabrina Knott

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Email: csc@railinc.com

