

This FAQ provides questions and answers for the Embargo Profile Dashboard in the AAR Embargo/OPSL Notes and Permit System.

Who can create Embargo Profiles?

Users with Party to the Waybill and/or Officer access.

Can I enter anything in the Embargo Profile Name field?

Yes, it is a freeform field.

What does Exclude Target All Results for Criteria mean within the Create Embargo Profile page?

When selecting one or more of the options from the Exclude Target All Results for Criteria list, your results will not have Target All Criteria in the result. This means that if you select Exclude Target All Results for Criteria and selected Commodity and there is an Embargo or OPSL Note with Target All Commodities, the Embargo or OPSL Note will not appear in the results list.

How do I add Commodity, Customer Name, Equipment Type Code or Geography to my Profile?

Select the search icon, then enter your search criteria. You can use a * wildcard when uncertain. Once all your criteria is entered, select **Search** to view the desired search results.

How do I create a Notification/Subscription?

Select the Profile that you would like to create a notification or subscription for, and then select **Create Notification**. The Create Subscriptions page is displayed. Here you can add additional contacts by email address for the subscription as well. Next, you will need to enter a free form description and select the criteria for the email notification. Select **Issue Subscription** to issue the notification/subscription.

How do I edit or delete an Embargo Profile?

Select the profile you would like to change. Select **Edit/Delete Profile**. The Edit Embargo Profile page is displayed. Make changes as needed and select **Save** to save the profile or **Delete** to remove it.

Can I download a copy of my Embargo Profile results?

Yes, you can select the **Download CSV** button in the upper right corner to download a copy of your profile results.

What is an AAR Security Level 4 Embargo?

Level 4 refers to an emergency or very severe issue as directed by the AAR. Level 4 access is restricted to authorized personnel.

What if I have questions about Embargo?

Railinc's customer service team is available to answer your questions. For more information about Embargo, refer to the <u>AAR Embargo System product page</u> or contact the Railinc Customer Success Center toll free at (877) 724-5462 or via email at <u>csc@railinc.com</u>.

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